

**Damage report No.:**  
(to be filled in by the seller)

**DAMAGE REPORT**  
(to be filled in by the seller)

**Buyer:**

Name and surname:  
Street and its number:  
Town:  
Postcode:  
Telephone:  
E-mail:

I hereby complain to you for the goods listed below with a description of the defects. In accordance with the law, I ask you to notify me of the result of the complaint within the statutory period of 30 days. Otherwise, I will consider the complaint to be justified.

**Complained goods:**

The product was purchased through the shop:  
E-shop:  
Product purchased on:  
Product delivery on:  
Tax receipt number:

Subject of the complaint:

I request that my complaint be handled as follows:

- money refund
- product exchange
- product repair
- discount on the purchase price

Buyer's bank account number / IBAN:

In

date:

\_\_\_\_\_  
Signature

## **STATEMENT OF THE SELLER**

(to be filled in by the seller)

Based on the above information, we have accepted your claim for the product. The complaint you filed was handled as follows:

- money refund
- product exchange
- product repair
- discount from the purchase price
- complaint unresolved

The complaint was delivered on:

The complaint was settled / rejected on:

Notes:

Complaint was handled by:

Name and surname:

Telephone:

E-mail:

In

date:

**B.A.S. Slovakia s.r.o.**

Kolmá 4, 851 01 Bratislava  
IČO: 53 057 180, IČ DPH: SK21 21 256 698

signature